

February newsletter

WELCOME



Wow! What an interesting start to the year...

Dependent on where you live, you could have “enjoyed” snow and the resulting road chaos.

And, no matter where you are, you couldn't avoid the shenanigans around Brexit.

For our clients, irrespective of all that, it's very much been business as usual.

Of course, having systems in place so you can login remotely or access your documents in the cloud means working from anywhere is seamless.

If you'd like to learn more about remote working for your business, we'd love to show you how you can easily transition.

Please don't hesitate to contact us if you'd like to learn more about any of the stories in our newsletter.

Best wishes from
All of the team at Riven



SAVE THE DATE



You will recall us mentioning an event last year, which we needed to postpone.

We are very excited to confirm we are now re-organising it for **Tuesday 2nd July**. Please save this date in your diary, as we'd love you to come.

We need to plan the activities, and would like to get an idea of your preference. Please can you use this [link](#) and fill in the quick survey to choose.



SECURITY TRAINING MADE FUN

Training your team on cyber security risks is hard graft...

It's not the most glamorous subject in the world, so motivating your staff to be aware of risks can be very tough going.

Our partners, Mimecast, have created a series of fun online training videos focusing on real security threats.

The videos very cleverly integrate two characters - "Sound Judgement" - the voice of reason, trying to encourage the "hero" not to take inappropriate risks, and the "baddie", a character called "Human Error" constantly suggesting jumping in and doing everything you shouldn't do.

Each video is around three minutes long - short and sweet, to keep the attention of the viewers.

The training is delivered on a monthly basis, so there is continued messaging around risks. It covers a variety of cyber security themes,

including password creation, clicking links, phishing emails and protecting information.

The challenge with most training is that once it is delivered it is forgotten. This approach connects online training with testing. A score is then delivered, identifying areas of weakness, and giving more training, focusing on improvement.

This continuous training has proved incredibly successful with powerful feedback, particularly praising the style of the videos, and the effective use of humour.

But don't take our word for it, [take a look for yourself...](#)

If this sounds like the approach you'd like to use with your team, please contact us to arrange a demonstration.