

# January newsletter

## WELCOME



**A belated Happy New Year! We think we might just have got away with that! We hope 2019 is a very successful and prosperous year for you and the business.**

We make no apologies for continuing with a theme of security for much of our messaging. When we reviewed the questions we get asked most often, this is still the most common thread.

This month, our software focus shows you the functionality to take security up a level in your business.

And, on the subject of security, if you're struggling to get the risks across to your team, you might want to check out our recent blog post:

Our Help Desk team have decided they would like to contribute to the newsletter, so they will be sharing some tips and ideas to help you make the most of technology. We share the first quick tip this month.

We hope you enjoy reading the newsletter, and do let us know if you have any specific topics you'd like to learn more about.



Please don't hesitate to contact us if you'd like to learn more about any of the stories in our newsletter.

Best wishes from  
*All of the team at Riven*

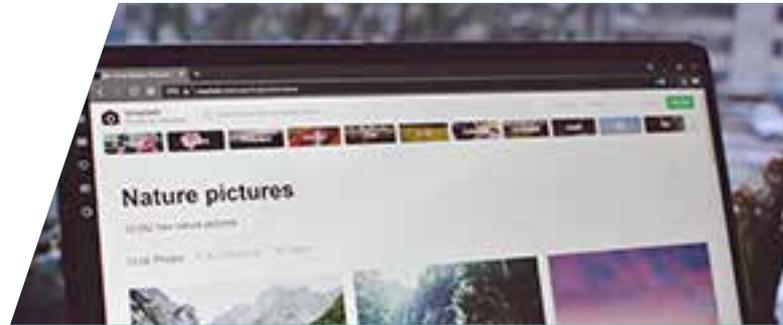
## HANDY TIP



**Our Help Desk team will be sharing occasional handy tips to help you make the most of your computer and/or save you time.**

**Oops!** If you have closed a tab in your web browser by accident, you can quickly and easily re-open it by pressing **Control, Shift and T** together.

This command works on both PCs and MACs, so do try out.



## SOFTWARE FOCUS

**We have been talking to cyber security experts, Mimecast, recently about how their products can help our clients.**

We're very excited about their package called **M2A** - a suite of products that provides email security, continuity and archiving.

As well as being the most used application, email is your biggest vulnerability.

Mimecast's email security product acts as a layer between your staff and the outside world. It constantly scans emails and flags content it believes to be malicious, reducing the risk of an employee downloading malware or opening a gateway to your system.

Not only that, it also picks up internal email risks, and impersonation style emails, which is an increasing issue in business.

Their archive functionality provides full backup of emails, with near instant download capability when required. We have been very impressed with this - and we don't easily impress!

But it doesn't stop there... should there be an outage on email, and yes, that can happen, even on Office 365, Mimecast provides uninterrupted access to live and historical email, plus calendar and contacts. And that applies to office and remote workers.

All of this is easily managed from a single login platform, as well as providing robust reporting on issues and risks.

We are now approved Mimecast resellers, so we can work with you to identify the best solution for your business, and then install it for you.

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**If you'd like to learn more about running Mimecast in the business, please contact us on 01784 437 123.**